
THE MBP BEACH CLUB CARD TERMS & CONDITIONS

The MBP Beach Club Loyalty Programme is owned and operated by MBP Hospitality Limited and/ or appointees (collectively referred to as “the Owner”). Purchases made at Mission Bay Pavilion (“MBP”) entitle members to earn club points (“MBP Beach Club points”) in accordance with these terms and conditions (the “Terms”). MBP Beach Club points are non-transferrable, non-assignable and have no cash value.

When you become a MBP Beach Club member or when you use your Loyalty Card, you agree to the Terms. The Owner reserve the right to alter these Terms from time to time.

To become a Club member of The MBP Beach Club, you can sign up in person at MBP. Once signed up, you can start earning and using your MBP Beach Club points immediately.

TERMS:

- MBP Beach Club members must be 18 years of age or over
- The Owner will store all personal details and profile information given to The MBP Beach Club, The Owner has no responsibility to ensure that a MBP Beach Club member’s personal details are up to date at all times.
- The Owner may terminate membership of The MBP Beach Club at any time if the Terms are not complied with.
- The MBP Beach Club cards remain the property of the Owner at all times, and must not be copied or reproduced in any way. If MBP Beach Club membership is terminated by MBP, the MBP Beach Club card must be returned to the Owner if so requested.
- If a the MBP Beach Club card is lost, the Owner must be informed as soon as possible and it will cancelled and all unused points (as at date card is reported lost or stolen) will be transferred to a new The MBP Beach Club Card.

HOW IT WORKS

Every time a MBP Beach Club member drinks or dines at MBP, points can be earned on those purchases. You must present your MBP Beach Club Card prior to payment and the points will be added to your account. No MBP Beach Club points can be added without presenting a valid MBP Beach Club Card and points cannot be credited in arrears. MBP Beach Club points can only be earned on valid completed transactions.

The MBP Beach Club members earn 1 reward point for every dollar they spend. You must accumulate 200 Club points before you can redeem any points for the first time. When using MBP Beach Club points at MBP, every 200 points equals \$20 New Zealand Dollar. This rate may change without prior notice.

The following items are excluded from earning MBP Beach Club points:

- Purchases via the redemption of existing MBP Beach Club points;
- on “EFTPOS cash-out” transactions; or
- Purchases of specials, promotions or other discounted prices.

Any alleged inconsistencies in a MBP Beach Club member’s account should be reported to the Owner, who will do their best to rectify the situation. In the case of any dispute, the decision of the Owner is final and binding.

REDEEMING CLUB POINTS

The MBP Beach Club members should inform staff at MBP of their intention to pay for a purchase (or part of a purchase) by redemption points before completing payment for the purchase.

POINTS EXPIRY & DEDUCTIONS

The Owner may deduct points from a MBP Beach Club member if they are added to a member’s account in error or fraudulently.

A MBP Beach Club member may also be removed from the system after 12 months of inactivity, along with any remaining points balance at the time of cancellation.

PRIVACY POLICY & USE OF INFORMATION

The MBP Beach Club programme is designed to respect members’ privacy and has policies in place with respect to using data collected from members. On registration each member agrees that the information they have provided can be used by the MBP Beach Club to deliver information related to the improvement of services at the MBP Beach Club, the promotion of the MBP Beach Loyalty Programme, or other promotions relating to The MBP Beach Club.

With regard to email communication the Owner will offer easy opt-out options as stated in the Direct Marketing Code of Practice and the Unsolicited Electronic Messages Act 2007.

Members are entitled to request (in writing) any personal details held on file in accordance with the Privacy Act (1993).

The Owner or The MBP Beach Club will not sell or pass on a member’s information to any other company, business or other organisation (unless required to by law).